

Dear SoCalREN Participating Contractors:

We would like to provide an update on the SoCalREN Energy Upgrade California® Home Upgrade Program.

- Effective May 1, 2017, SoCalREN is transitioning the program implementation to ICF.
- The Program is currently funded through December 31, 2017 per CPUC funding authorizations, and will continue with no changes in current program requirements for Participating Contractors.
- Certain online tools including the tenres.com website and energyOrbit portal may be down briefly between April 26 and April 30, and will be available for contractor use again on May 1.
- Participating Contractors will be assigned a new ICF Account Manager who will be available to help with ongoing questions and issues surrounding individual projects.
- There will be no impact to existing projects already submitted; however, there may be minor delays as the team works through the existing submittals.
- Contractor support contact information WILL NOT change, so please continue to leverage our team for assistance.

The SoCalREN team appreciates your patience and understanding as we work through the refining of our program offerings for customers. We look forward to continuing to work with you to bring energy efficiency opportunities to Los Angeles County homeowners served by Southern California Edison (SCE) and SoCalGas®. You may also reach the ICF support team at SCR@ICF.com with any questions.

Sincerely,

SoCalREN